Development Model for Telecare Service		
	Community Alarm Service	Telecare Service
	24 hrs per day	9-5 each day
Scope	365 days per year	7 days per week
	Level 1	Level 2 & above
Function	Assessment	Assessment
	Installation	Installation – Additional Kit
	Emergency Response	Testing/Monitoring
	Reviews – Yearly	Reviews 1-2 weekly/Monthly
	Signposting	Training & Education
		Supportive Housing network/Virtual Sensors
		Sign posting
Staffing	1 WTE Manager	1 WTE Manager
	8 x 37 Hrs 2 x 37 Hrs 2 x 28 Hrs 2 x 24 Hrs 2 x 21 Hrs	4 x 37 Hrs
	Installation Officer 1.2 WTE	
	Joint Resp Awareness raising Communication & Marketin Team Training TSA	ponsibilities